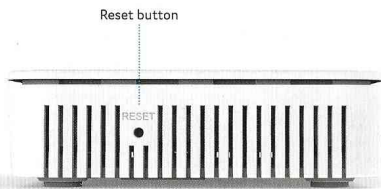


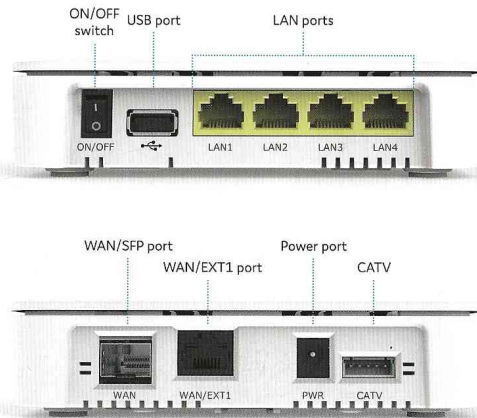


### Button overview



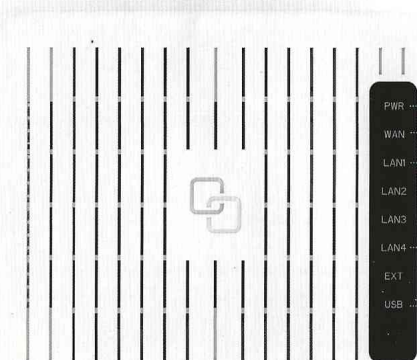
**Reset button (recessed)**  
Reset – press 5 seconds and release

### Port overview



**ON/OFF switch**  
Power ON or OFF – switch device ON or OFF

### LED overview



- Power/System**
  - Green – system ok
  - Green (blinking) – booting in progress
  - Red – boot failed
  - Off – power off
- WAN/EXT**
  - Green – 1Gb link established
  - Green (blinking) – indicate traffic
  - Yellow – 100Mb link established
  - Yellow (blinking) – indicate traffic
  - Off – no WAN connected
- LAN**
  - Green – 1Gb link established
  - Green (blinking) – indicate traffic
  - Yellow – 100Mb link established
  - Yellow (blinking) – indicate traffic
  - Off – no LAN connected
- USB (optional)**
  - Green – USB device detected
  - Green (blinking) – alarm indicated by LED controller
  - Off – no USB connected or detected

## Installation guide

Different language versions of this document and additional product information are available on <https://genexis.eu/download-portal/#XG>

### Box contents

- XG6846B (active device)
- Power adapter
- RJ45 Network cable (2x)
- Label (self-adhesive)
- Plugs & screws (4X)
- Installation Guide (this document)

### Label position

The product label is positioned on the back of the active device.

### Setting up the XG

1. Connect the RJ45 network cable to the internet LAN port.
2. Ensure that your device is powered by the power adapter and plugged in an electrical socket.
3. Switch the ON/OFF switch.
4. The colored LED of the power/status will start blinking. Please wait for 2 minutes for the this process to complete.
5. Depending on the operator the device may need to update your user profile. This might take 10 minutes. Do not turn of the power meanwhile.
6. If your personal device is connected properly with the LAN port, the power LED, WAN and LAN LEDs will have a fixed green color. In some cases 100Mb might be the correct speed.

### Preparation

Ensure there is a power socket within reach of where the device is being installed and that the product is close to your broadband outlet, alternatively, at your computer.

## Troubleshooting

### Is the Power (PWR) indicator LED off?

- Check if the device is properly connected to the power adapter.
- Check if the power adapter is connected to an electrical outlet.
- Check if the device is turned on - the ON/OFF switch should be in 'ON' state.
- If the device is properly connected and turned on, the Status indicator LED should turn green after a while.

### Is the Power (PWR) indicator LED red?

Contact your service provider.

### Is the WAN indicator LED off?

- Check the connection of the RJ45 cable to the WAN port (depending on the WAN interface you are using).
- If the WAN indicator LED is off, please contact your service provider.

### Reset the device

The reset button resets the device to factory settings. You can press this button with a small pin or paperclip. See chapter 'Button overview' to locate the pinhole. Press and release the button for more than 5 seconds.